

# EVALUATION REPORT

AUGUST 2025

Auckland International Seafarers Centre

## Our Compass Points to Success: Navigating by Seafarer Feedback

Charles is the cook on a ship that visits us each month, and we asked him to describe the Centre:

### #ThanksCharles

“Seafarers centre, the home of every individual where you can enjoy chatting your love ones, and excellent place to relax and unwind. .”

## What are the biggest challenges for you at sea?



This month saw an increase in the number of seafarers mentioning the impact of rough seas on sleep and fatigue.

One such sleep-deprived seafarer passed out while repairing a ventilator and broke his collarbone in the fall! Our team visited him in hospital before he was repatriated.

## How has receiving support from our team made life at sea better for you?



“It was nice to see and talk to nice and friendly people, relax”

“A big help by offering free Wi-Fi connection and addressing the concern of every seafarer ..”

“Your a big help to us by giving us access to communication and spiritual support.”

“Very good and easy access to free internet connection to talk to family at home”

“Big thanks to you for doing all the efforts for the good of seafarers and not even expecting any returns from us.. May God continue to bless you for doing such good things..”



Maritime Welfare Ltd delivers services at the AISC with grant funds from Maritime NZ and local partners.