

PORT WATCH AUCKLAND

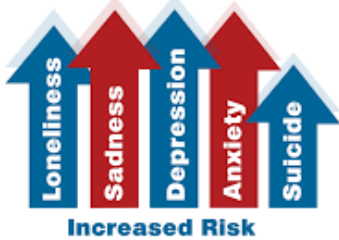
A monthly newsletter from the Auckland International Seafarers Centre



Overtime and Underpaid

The crew of a container ship asked our team to lodge a confidential complaint regarding several issues onboard.

IMPACTS of Bullying



Three crew members required medical care recently, one in Auckland today for "body pains" presumed to be due to lack of rest and stressful conditions onboard.

The Bosun has requested early vacation due to stress - in particular mistreatment from the C/O.

The 3/O dines alone for similar reasons.

There seem to be overtime discrepancies. Our Welfare Officer sighted a work roster and overtime sheet and saw they did not align. The overtime record was less than the hours worked.

The crew told us that the C/O falsified these forms during a PSC inspection and then destroyed those records as soon as PSC disembarked.

When challenged about their decision to sign the false records they remarked "we're mice".

It was a good example of how valuable welfare services are as they commented "we were waiting for you to visit us because we knew we could trust you".

The issue was referred to MNZ and ITF. We were grateful to work closely with the Port State Controller in Napier who inspected the ship. Sadly none of the crew were willing to make a formal complaint. The matter was closed but the hope is that the Captain and Chief Officer will think twice about risking complaints in the future!

Sea Sunday Service



Mission to Seafarers and Sailors Society partnered together with the Auckland Anglican Diocese for the annual Sea Sunday Service.

The Evensong service is an ancient liturgy based around the Choir and filled the Holy Trinity Cathedral with songs and scriptures of the Sea.

In their own words

"The Seafarers Centre is more than just a port facility—it's a sanctuary. After long voyages in isolation, stepping through its doors and finding familiar faces, hot coffee, free Wi-Fi, and a quiet space to reflect or play a game is a lifeline. It reminds me I'm not invisible, and that someone cares. It's truly essential to our wellbeing." John sent us this message- we are so grateful!

Maritime Welfare Ltd delivers services at the AISC with grant funds from Maritime NZ and local partners.